
WEB BROWSER ACCESS INSTRUCTIONS SIGN IN

Open your browser and access <https://wv.sfe.powerschool.com> the **SmartFindExpress** Sign In page. Review the messages/Instructional Videos to the left of Sign In. Enter your Employee ID and PASSWORD.

See enclosed instructions for setting up PASSWORD

TO CREATE AN ABSENCE

Choose the *Create an Absence* link
Important Note: Items in Bold are required to complete an Absence and receive a Job Number.

- **Select the Location**
- **Select the Classification**
 - Choose from the drop-down menu
- **Select the Reason for this absence from the drop-down menu**
- **Indicate if a substitute is required for this absence**
 - Choose Yes or No
- **Select Start and End Dates for your absence**
 - Enter the dates with forward slashes (MM/DD/YYYY) or use the calendar icon
- **Select Start and End Times for your absence. Default times are listed**
 - To change defaults, enter time in HH:MM am or pm format
 - Ensure that the correct time is entered. If the times for the substitute are different than the absence times, please enter the adjusted times
- Multiple Day (Recurring) Absence. Select the *Modify Schedule* button.
 - Your default work schedule is shown. Remove the checkmark(s) from the Work Days boxes that do not apply to this absence
 - Modify daily schedule and/or times for absence and substitute
 - Select the *Continue* button
- Enter special instructions for the substitute to view
- **Select the Continue button**
- **Select the Create Absence button to receive a Job Number. Please record this Job Number.**

TO REVIEW/ CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS

Choose the *Review Absences* link to review past, present and future absences or to cancel an absence.

Follow these steps

- Select the format for absence display: List or Calendar view
- Search for Jobs: Enter specific date range (MM/DD/YYYY) or Calendar icon, or enter job number or leave blank to return all your absences
- Select the *Search* Button
- Select the *Job Number* link to view job details on future jobs

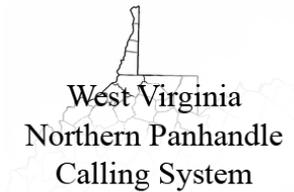
From the Job Details screen

- Special instructions can be updated on future jobs. Modify the special instructions and select the *Save* button
- To cancel your job, select the *Cancel Job* button (jobs can not be cancelled after the start time)
- If a substitute is assigned to your absence and you want the system to notify them of the job cancellation (by calling them), place a checkmark in the box prior to the question "Notify the Substitute of Cancellation?"
- Select *Return to List* button to return to the job listing

SIGN OUT AND WEB BROWSER INFORMATION

At any time during the session, the *Sign Out* link can be selected to end the session and disconnect from *SmartFindExpress*. Selecting the browser's back button or going to another site on the Internet does not disconnect the session from *SmartFindExpress*.

To ensure security and privacy of information, use the *Sign Out* link to disconnect from *SmartFindExpress*, and close the web browser when you finish with your session.



**SmartFind Express
Employee Quick Reference**

**System Phone Number:
1-877-403-0403**

**Help Desk: 1-304-843-4437
Fax: 1-304-843-4489**

Employee ID: _____ PIN: _____

PASSWORD: _____

Web Browser URL: <https://wv.sfe.powerschool.com>

THE SYSTEM CALLS SUBSTITUTES DURING THESE TIMES:

	Today's Jobs	Future Jobs
Weekdays	Starts at 5:00 am and continues until 50% of completion of job	6:00 - 10:00 pm
Saturday	None	None
Sunday	None	6:00 - 10:00 pm
Holidays	None	6:00 - 10:00 pm

REASONS FOR ABSENCE:

1. DOCK
2. BEREAVEMENT
3. FAMILY ILLNESS
4. JURY DUTY
5. PERMISSIVE PERSONAL LEAVE
6. PERSONAL ILLNESS
7. VACATION
8. PROFESSIONAL (Meeting or Training)
10. MILITARY

Reference Index

Telephone Reference Pages 2, 3 and 4
Web Browser Reference Pages 5 & 6

REGISTERING WITH SYSTEM FOR THE FIRST TIME

1. Enter your **EMPLOYEE ID**, followed by the **Star (*) key**
2. When prompted for a **PIN** number, re-enter your **EMPLOYEE ID**, followed by the **Star (*) key**
3. Record your name followed by the **Star (*) key**
PRESS 1 to Accept
PRESS 2 to Re-enter
PRESS 9 to Exit and hang-up
4. Create a 6 digit numeric **PIN** number followed by the **Star (*) key**, not ending in the number 9
5. Hear your work locations and job descriptions. If they are not accurate, contact the help desk

PRESS 9 to Exit and hang-up

The PIN is only used for Phone Access

TELEPHONE ACCESS INSTRUCTIONS

1. Enter your **Employee ID** followed by the **Star (*) key**
2. Enter your **PIN** followed by the **Star (*) key**

MENU OPTIONS

- 1 – Create an Absence
- 2 – Review, Cancel Absence or Modify Special Instructions
- 3 – Review Work Locations and Job Descriptions
- 4 – Change PIN/Re-record Name
- 9 – Exit and hang-up

WORK AT MULTIPLE LOCATIONS?

If you **pressed 1** to Create an absence

1. Enter the location code followed by the **Star (*) key** or wait to hear a list of locations
2. **PRESS 1** to Accept location choice
PRESS 2 to Re-enter
PRESS 9 to Exit to menu options

1- TO CREATE AN ABSENCE

1. Enter dates for the absence
PRESS 1 if the Absence is only for today
PRESS 2 if the Absence is only for tomorrow
PRESS 3 to Enter the dates and times for the absence
PRESS 9 to Exit to menu options

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2. If you pressed 3 to Enter Dates and time
Enter Start Date
PRESS 1 to Accept the date offered
PRESS 2 to Enter start date
Enter two digits for the month and two digits for the day (MMDD)
PRESS 9 to Exit to menu options

For all options
Enter Start Time
PRESS 1 to Accept offered time
PRESS 2 to Enter time
Enter two digits for the hour and two digits for the minutes in HH:MM format. Enter 1 for am or 2 for pm
PRESS 9 to Exit to menu options
Repeat procedure for end date and time
 3. Enter the reason from page 1 followed by the **Star (*) key** or wait for a list of reasons
PRESS 1 if Correct
PRESS 2 to Re-enter
PRESS 9 to Exit to menu options
 4. Record Special Instructions
PRESS 1 to Record special instructions. Press the **Star (*) key** when done
PRESS 2 to Bypass this step
 5. Is a Substitute Required?
PRESS 1 if a substitute is required
PRESS 2 if a substitute is not required
PRESS 9 to Exit to menu options
 6. If you **pressed 1**, a substitute is required
The system will begin calling an appropriate substitute as soon as you receive a job number.
 7. Complete Absence
PRESS 1 to receive the job number
Record the Job Number. The Job Number is your confirmation.
PRESS 1 to Hear the job number again
PRESS 9 to Exit to menu options
PRESS 2 to Review absence information

2 - TO REVIEW/CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS

1. Hear the job information
PRESS 1 to Hear absence information again
PRESS 2 to Modify special instructions
PRESS 3 to Cancel the absence
PRESS 8 to Hear the next absence
PRESS 9 to Exit to menu options
2. If you **pressed 2** to Modify special instructions
PRESS 1 to Delete
PRESS 2 to Re-enter
Record instructions.
Press the **Star (*) key** when done.
Hear the new instructions
PRESS 1 if Correct
PRESS 2 to Re-enter
PRESS 9 to Exit
PRESS 9 to Exit and hear next absence
3. If you **pressed 3** to Cancel the job
PRESS 1 to Confirm the cancellation request
If a substitute is assigned to the absence
PRESS 1 for the System to call the assigned substitute
PRESS 2 to Not have the system call the substitute
PRESS 9 to Exit and hear next absence
PRESS 9 to Exit and hear next absence (without canceling)
Once you confirm a request to cancel the job, you **MUST** wait for the system to say "Job Number has been cancelled."

3 - TO REVIEW WORK LOCATIONS AND JOB DESCRIPTIONS

1. Hear a list of your work locations and job descriptions

4 - TO CHANGE PIN OR RE-RECORD NAME

1. **PRESS 1** to Change your PIN
PRESS 2 to Change the recording of your name
PRESS 9 to Exit to menu options
2. If you **pressed 1** to Change your PIN
Enter a new PIN at least six (6) digits in length, followed by the **Star (*) key**
PRESS 1 if Correct
PRESS 8 to Re-enter
PRESS 9 to Exit to menu options
3. If you **pressed 2** to Change the recording of your name
Record your name. Press the **Star (*) key** when done
PRESS 1 to Accept
PRESS 2 to Re-record name
PRESS 9 to Exit to menu options